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March 19, 2021

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We began our relationship with Premier Print & Mail after spending a few years moving from one printer to another, never finding a good fit. There were many recurring problems so we had to monitor the process closely. Pricing would often start low and keep going up each time we came back. Since we are a small client, only running a couple of small print and mailing projects a year, we were not in a position to easily remedy the situation.

Andrey, from Premier Print & Mail came to our door out of the blue one day and gave us some samples and his card. When we next had a need we contacted him and he came to our office, sat down, and asked what we were looking for, what was problematic about who we were using now and how he could help. We were impressed with his professionalism and willingness to work with us. He treated us, not as a small client running a few thousand pieces a year, but like we were just as important as if we were asking for huge runs.

We found, very quickly, that Premier Print & Mail were as good as their word. Our first print job with them was handled efficiently and the pricing was budget friendly. As a non-profit, we are always looking for ways to present something of quality but at a price that we can work with. They provided a quality product, excellent customer service, and great pricing. The clencher was they finished the job early and had our project ready to go without us having to worry about our deadline.

After this first project, we have continued to work with Premier Print & Mail. They are easy to communicate with and will give advice as needed. They are the experts and will provide feedback to help us keep our costs low while providing something that we are happy to present to our donors.

There are always problems that can arise. It is how they are dealt with that separates the amazing from the mediocre. While we have not experienced many issues over the years, the times we have, Premier Print & Mail have handled them promptly, professionally, and fairly.



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We are a small organization with a small staff. It is wonderful that we can count on a printer that works with us and makes our job easier. We can trust that they will be there for us through all phases, from design to delivery. We will continue to work with Premier Print & Mail for all our printing and mailing projects.

I highly recommend anyone who has any size project, small or large, to seriously consider Premier Print & Mail. You will be impressed with the quality of their work, their personalized and excellent customer service, and their pricing. They do not disappoint!

Debbie Gritts
Operations Director
Hillel at Davis and Sacramento



